# **RATING REPORT**

# Chubb Insurance Pakistan Limited

**REPORT DATE:** 

January 07, 2020

**RATING ANALYSTS:** 

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RATING DETAILS						
	Latest Rating	Previous Rating				
Rating Category	Long-term	Long-term				
IFS	AA	AA				
Rating Date	December 24th,19	December 31, 18				
Rating Outlook	Stable	Stable				

COMPANY INFORMATION			
Incorporated in 2001	External auditors: A.F. Ferguson & Co. Chartered		
	Accountants (a member firm of PwC Network)		
Public Limited Company (Unlisted)	Chief Executive Officer: Mr. Humzah Chaudhri		
Key Shareholders (with stake 10% or more):	Chairman: Mr. Syed Umer Ali Shah		
Chubb INA International Holdings Limited, USA –			
100%			

## **APPLICABLE METHODOLOGY(IES)**

VIS Entity Rating Criteria Methodology – General Insurance (March 2017) <a href="http://vis.com.pk/docs/Meth-GenInsurance201702.pdf">http://vis.com.pk/docs/Meth-GenInsurance201702.pdf</a>

### **Chubb Insurance Pakistan Limited**

### OVERVIEW OF THE INSTITUTION

### RATING RATIONALE

Incorporated in 2001,
Chubb Insurance Pakistan
Limited is engaged in
underwriting non-life
insurance business.
Financial statements for
2018 were audited by A.F.
Ferguson & Co. Chartered
Accountants (a member
firm of PwC Network).
The company has total staff
strength of 15.

### Profile of Chairman:

Mr. Shah is the former CEO of Chubb Insurance Pakistan Limited, and former Managing Director of Chubb Arabia Cooperative Insurance Company, KSA. Mr. Shah holds an MBA in Insurance Management from The College of Insurance N.Y., a BS degree in Insurance & Economics, and a B.Sc. degree in Physics, Chemistry and Mathematics, and is also a Certified Director from The Institute of Chartered Accountants of Pakistan. Prior to joining Chubb, Mr. Shah worked with New Jubilee Insurance Company Limited, Abu Dhabi National Insurance Corporation, and United Bank Limited.

### Profile of CEO:

Mr. Chaudhri is a
Chartered Professional
Accountant (Chartered
Accountant) from Canada
and is a member of the
Chartered Professional
Accountants Canada,

Chubb Insurance Pakistan Limited ('CIPL' or the Company) operates as a wholly owned subsidiary of Chubb INA International Holdings Limited (U.S.A). The Company follows a very selective underwriting strategy. CIPL's primary competitive advantage is the sizable treaty capacities arranged with associate Group company; as the counterparty, in this case is highly rated on the international scale, it allows CIPL to underwrite complex and specialized risks across the property line.

#### Sponsor Profile and Governance

The assigned rating derives strength from the sponsor profile of Chubb Group, representing the world's largest property and casualty insurers with operations in 54 countries. The rating also reflects the technical and financial assistance provided to CIPL. The Company also receives support in form of sizeable treaty capacities, largest in the domestic context from the Group.

#### **Business Update**

In 2018, business volumes for the company declined by 17.2% with gross premium underwritten during the year of Rs. 437.4m (2017: Rs. 528.2m). The decrease was mainly attributable to lower business underwritten in the F&P segment. Despite the decrease in premium, F&P remained the largest business segment (60.1%), with Accident & Health (A&H) being the second largest segment (20.7%). In the ongoing year, CIPL has underwritten gross premium of Rs. 468.4m by the nine months ended September 30, 2019. As per management, they are expected to close the year around Rs. 600m in gross premium. For 2020, business growth is projected given anticipated materialization of CPEC-led power projects and expected initiation of mega-infrastructure projects such as dams.

The Company has an ongoing lawsuit against Sindh Revenue Board (SRB). SRB had alleged that the Company was liable to pay Sindh Sales Tax aggregating to Rs 209.357 million (~34% of the equity base) on reinsurance services obtained by the Company from foreign reinsurers. This is an industry wide issue which has also been taken up by the Insurance Association of Pakistan (IAP) with the SRB. On instructions of the Sindh High Court, CIPL has deposited 50% of the amount (Rs. 104.7m) to continue the lawsuit; the said amount has been recorded as a receivable in the financial statements. The management, based on the advice received from its legal advisors, believes that the Company has good grounds to argue its defense against this demand.

### **Underwriting Performance**

CIPL's underwriting performance was slightly adverse in 2018, vis-à-vis the preceding year, with gross claims ratio increasing to 17.0% (2017: 11.3%). There was an increase in gross claims ratio of Marine and Transport (M&T) and A&H segments (M&T-2018: 93.3%, 2017: -1.5%; A&H- 2018: 18.7%, 2017: -2.8%). Gross claims ratio for F&P segment improved to 9.0% in 2018 (2017: 17.9%). CIPL's claims experience compares favorably with peers.

#### **Profitability**

Profitability metrics have slightly deteriorated, with combined ratio of 84.3% (CY17: 75.4%) during 2018, albeit remaining in line with peer median. The net claims ratio increased from 10.2% to 21.3% in 2018, mainly attributable to the increase in net claims ratio in F&P segment. On the contrary expense ratio has remained relatively stable (CY18: 63.0%; CY17: 65.2%). Resultantly underwriting profitability,

Chartered Professional Accountants Ontario and The Institute of Chartered Accountants of Pakistan. He holds a Bachelor of Commerce Degree and a Graduate Diploma in Public Accounting both from McGill University, Montreal, Canada. He is also a Certified Director from The Institute of Chartered Accountants of Pakistan. Mr. Chaudhri has over 13 years of experience in the financial sector. Prior to joining Chubb in 2012 Mr. Chaudhri was working with the Royal Bank of Canada in Toronto.

in absolute terms, declined by 26% from Rs. 26.5m to Rs. 19.7m in 2018. In contrast, better investment income assisted the slight increase in net operating ratio during the outgoing year (CY18: 57.3%; CY17: 49.7%).

In the ongoing year, CIPL's net insurance premiums were higher by 1%, albeit the bottom line was lower by 18.5%, which is mainly be attributable to an increase in management expenses to Rs. 81.9m vis-à-vis Rs. 71.6m reported in SPLY. Resultantly there was an increase in combined ratio. As per management the increase in overheads was mainly a result of concerted marketing efforts to increase direct business of the Company. Given renegotiation of treaty terms, the management has opted to increase deductible, which is expected to translate in higher net premiums. Taking this into account, the management projects full year combined ratio to drop to ~77%.

#### Reinsurance Coverage

In line with the Group's strategy, all reinsurance treaties have been arranged with Chubb Tempest Reinsurance Ltd., Bermuda (CTRL), belonging to the Chubb group as well. CTRL enjoys a strong credit risk profile with a financial strength rating of 'AA' from Standard & Poor's. Reinsurance treaties of the company include risk coverage for both inside and outside Pakistan, enabling the portfolio to be geographically diversified.

#### Capitalization and Liquidity

Financial leverage of CIPL, adjusted for reinsurance recoveries against outstanding claims, stood fairly higher during the outgoing year (2018: 28.6%; 2017: 25.2%). Whilst operating leverage was also recorded fairly higher at end-2018 (2018: 20.6%; 2017: 19.1%). Both leverage indicators compare favorably to the peer median. On a standalone basis, shareholder's equity increased to Rs. 642.3m on the back of profit retention at end-September 2019

The liquidity indicators, i.e. operating cash flow to net premium revenue (CY18: -94.2%; CY17: 132.6%) and insurance debt to gross premium revenue (CY18: 30.3%; CY17: 20.9%) have slightly weakened in the outgoing year. Insurance debt in absolute terms has receded albeit as a percentage of gross premiums, it has increased on a year on year basis. Despite the increment, insurance debt relative to gross premium still compares favorably to the peer median. Comfort is derived from the aging profile of insurance debt, wherein more than 80% of the same is outstanding for a period of less than 6 months at end-HY19. Furthermore the company has maintained an adequate buffer of solvency margin (2018: Rs. 554.6m) against the regulatory requirement of Rs. 150m. Overall liquidity indicators of CIPL compare favorably to peers.

# **Chubb Insurance Pakistan Limited**

# Appendix I

FINANCIAL SUMMARY		(amounts i	in PKR millions)
BALANCE SHEET	DEC 31, 2017	DEC 31, 2018	SEP 30, 2019
Cash and Bank Deposits	38.2	38.2	33.2
Investments	642.8	516.6	545.6
Insurance Debt	110.2	132.3	N/A
Total Assets	1,168.6	1,015.4	1,193.4
Paid Up Capital	500.0	500.0	500.0
Net Worth	565.9	610.0	642.3
Total Liabilities	602.7	405.4	551.0
INCOME STATEMENT	DEC 31, 2017	DEC 31, 2018	SEP 30, 2019
Net Premium Revenue	108.1	125.8	98.0
Net Claims	11.0	26.7	12.3
Underwriting Profit	32.7	24.8	6.8
Net Investment Income	26.6	33.9	40.9
Profit Before Tax	56.8	59.9	43.5
Profit After Tax	42.4	41.5	30.9
RATIO ANALYSIS	DEC 31, 2017	DEC 31, 2018	SEP 30, 2019
Market Share (Gross Premium)	0.8%	0.6%	N/A
(%)	0.070	0.070	
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Cession Ratio (%)	74.5%	80.3%	55.4%
Gross Claims Ratio (%)	11.3%	17.0%	55.4% 20.1%
Gross Claims Ratio (%) Net Claims Ratio (%)	11.3% 10.2%	17.0% 21.3%	55.4% 20.1% 12.6%
Gross Claims Ratio (%) Net Claims Ratio (%) Underwriting Expense Ratio (%)	11.3% 10.2% 65.2%	17.0% 21.3% 63.0%	55.4% 20.1% 12.6% 85.8%
Gross Claims Ratio (%) Net Claims Ratio (%) Underwriting Expense Ratio (%) Combined Ratio (%)	11.3% 10.2% 65.2% 75.4%	17.0% 21.3% 63.0% 84.3%	55.4% 20.1% 12.6% 85.8% 98.3%
Gross Claims Ratio (%)  Net Claims Ratio (%)  Underwriting Expense Ratio (%)  Combined Ratio (%)  Net Operating Ratio (%)	11.3% 10.2% 65.2%	17.0% 21.3% 63.0%	55.4% 20.1% 12.6% 85.8%
Gross Claims Ratio (%) Net Claims Ratio (%) Underwriting Expense Ratio (%) Combined Ratio (%) Net Operating Ratio (%) Adjusted Insurance Debt to Gross	11.3% 10.2% 65.2% 75.4% 49.7%	17.0% 21.3% 63.0% 84.3% 57.3%	55.4% 20.1% 12.6% 85.8% 98.3% 56.6%
Gross Claims Ratio (%) Net Claims Ratio (%) Underwriting Expense Ratio (%) Combined Ratio (%) Net Operating Ratio (%) Adjusted Insurance Debt to Gross Premium (%)*	11.3% 10.2% 65.2% 75.4% 49.7% 20.9%	17.0% 21.3% 63.0% 84.3% 57.3%	55.4% 20.1% 12.6% 85.8% 98.3% 56.6% 41.2%
Gross Claims Ratio (%)  Net Claims Ratio (%)  Underwriting Expense Ratio (%)  Combined Ratio (%)  Net Operating Ratio (%)  Adjusted Insurance Debt to Gross  Premium (%)*  Operating Leverage (%)	11.3% 10.2% 65.2% 75.4% 49.7% 20.9%	17.0% 21.3% 63.0% 84.3% 57.3% 30.3%	55.4% 20.1% 12.6% 85.8% 98.3% 56.6% 41.2% 20.3%
Gross Claims Ratio (%) Net Claims Ratio (%) Underwriting Expense Ratio (%) Combined Ratio (%) Net Operating Ratio (%) Adjusted Insurance Debt to Gross Premium (%)* Operating Leverage (%) Adjusted Financial Leverage (%)	11.3% 10.2% 65.2% 75.4% 49.7% 20.9%	17.0% 21.3% 63.0% 84.3% 57.3%	55.4% 20.1% 12.6% 85.8% 98.3% 56.6% 41.2%
Gross Claims Ratio (%)  Net Claims Ratio (%)  Underwriting Expense Ratio (%)  Combined Ratio (%)  Net Operating Ratio (%)  Adjusted Insurance Debt to Gross  Premium (%)*  Operating Leverage (%)	11.3% 10.2% 65.2% 75.4% 49.7% 20.9%	17.0% 21.3% 63.0% 84.3% 57.3% 30.3%	55.4% 20.1% 12.6% 85.8% 98.3% 56.6% 41.2% 20.3%

### ISSUE/ISSUER RATING SCALE & DEFINITIONS

### Appendix II

# Credit Rating Company Limited

### RATING SCALE & DEFINITIONS: INSURER FINANCIAL STRENGTH

Highest capacity to meet policyholder and contract obligations; Risk factors are negligible.

#### AA+, AA, AA-

Very high capacity to meet policyholder and contract obligations: However, risk is modest, but may vary slightly over time. due to business/economic conditions.

High capacity to meet policyholder and contract obligations; Risk factors may vary over time due to business/economic conditions.

#### 8884, BB8, BB6-

Adequate capacity to meet policyholder and contract obligations: Risk factors are considered variable over time due to business/economic conditions.

Marginal capacity to meet policyholder and contract obligations; Risk factors may vary widely with changes in business/ economic conditions.

### B+, B, B-

Low capacity to meet policyholder and contract obligations; Risk factors are capable of fluctuating widely with changes in business/economic conditions.

Very low capacity to meet policyholder and contract obligations: Risk may be substantial.

Weak capacity to meet policyholder and contract obligations; Risk may be high.

Very weak capacity to meet policyholder and contract obligations; Risk may be very high

Extremely weak capacity to meet policyholder and contract obligations; Risk is extremely high.

Watch' when it deems that there are conditions present that management has not requested a rating, however, agrees to necessitate re-evaluation of the assigned rating(s). Refer to our 'Criteria for Rating Watch' for details, www.vis.com.pk/images/ subscript and is publicly disclosed. It is not modified by a plus criteria watch.pdf

Rating Outlooks: The three outlooks 'Positive', 'Stable' and 'Negative' qualify the potential direction of the assigned rating(s). An outlook is not necessarily a precursor of a rating change. Refer to our 'Criteria for Rating Outlook' for details. www.vis.com.pk/images/criteria outlook.pdf

Rating Watch: VIS places entities and issues on 'Rating 'p' Rating: A 'p' rating is assigned to entities, where the provide informational support. A 'p' rating is shown with a 'p' (+) or a minus (-) sign which indicates relative standing within a rating category. Outlook is not assigned to these ratings. Refer to our 'Policy for Private Ratings' for details, www.vis.com.pk/ images/policy ratings.pdf

REGULATORY DISC	CLOSURES			Appendix III		
Name of Rated Entity	Chubb Insurance P	Chubb Insurance Pakistan Limited				
Sector	Insurance					
Type of Relationship	Solicited					
Purpose of Rating	Insurer Financial St	Insurer Financial Strength				
Rating History	Rating Date	Medium to	Rating Outlook	Rating Action		
		Long Term				
	RATING	TYPE: INSURE	R FINANCIAL STR	ENGTH		
	12/24/2019	AA	Stable	Reaffirmed		
	12/31/2018	AA	Stable	Reaffirmed		
	12/29/2017	AA	Stable	Reaffirmed		
	12/30/2016	AA	Stable	Reaffirmed		
	12/1/2015	AA	Stable	Reaffirmed		
	10/17/2014	AA	Stable	Upgrade		
	10/21/2013	AA-	Stable	Reaffirmed		
	9/10/2012	AA-	Stable	Reaffirmed		
	8/1/2011	AA-	Stable	Upgrade		
Instrument Structure	N/A					
Statement by the Rating	VIS, the analysts involved in the rating process and members of its rating					
Team		committee do not have any conflict of interest relating to the credit				
	rating(s) mentioned	rating(s) mentioned herein. This rating is an opinion on credit quality only				
	and is not a recomm	and is not a recommendation to buy or sell any securities.				
Probability of Default			nal ranking of risk,			
ř			dit risk. Ratings are			
	guarantees of credit quality or as exact measures of the probability that a particular issuer or particular debt issue will default.					
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